

HRM Group-2: Advanced Human Resource Management (Major-12)**Time: 2:00 Hours****Marks:50****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que.1 Discuss the parties involved in Industrial relations. (10)

OR

Que.1 Give the suggestions for improving Industrial relations in India.

Que.2 Discuss the types of conflicts. (10)

OR

Que.2 Discuss the techniques for resolving conflicts.

Que.3 Provide the concept of worker's participation in management and discuss its objectives. (10)

OR

Que.3 Describe The steps in quality circles development process.

Que.4 What are the sources of power? (10)

OR

Que.4 Which are the factors in organizational politics?

Que.5 Define the term trade unions and discuss the types of trade unions. (10)

OR

Que.5 Which type of issues in negotiations are there in Indian industries?
